



# SET UP FOR SUCCESS WITH WINDOWS AUTOPILOT

Softcat and Windows Autopilot make endpoint device deployment quick and simple. See how.



# TODAY'S DEPLOYMENT CHALLENGE

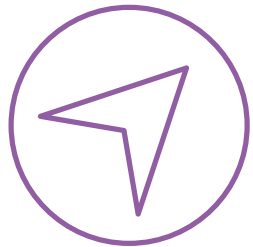
**We're adapting to a changing workplace. In a landscape where people are working remotely – and expect to continue to do so – we face an environment that is cloud-first, flexible, and brings new and sophisticated cyber threats.**

For IT teams, that's an expansive field to navigate. Tasked with keeping the business secure, configuring and deploying endpoint devices to decentralised workers, and maintaining the full estate, there's little time left for strategic tasks that can support your growth.

And for the people using the devices, if deployment isn't prompt and straightforward, the result can be significant periods of downtime.

But where there are challenges, there are opportunities, too.

With a tool that simplifies the way that devices get deployed, reset and repurposed, your teams can focus on what they do best.



## NAVIGATING THE MODERN LANDSCAPE WITH EASE WITH WINDOWS AUTOPILOT

Windows Autopilot is a collection of technologies used to set up and pre-configure new devices, so they are ready to use right out of the box. No need for IT to reimage or manually set up devices, because they can be sent straight to end users.

It can also be used to reset and repurpose devices, while making it easier to stay secure and roll out new configurations across your existing estate.

And because it's cloud-based, it's zero touch for IT. That means devices can go straight to your people, no matter where they are working.

**Productivity, instantly.**

# BEGINNING AT THE ENDPOINT

Perfect for the remote workplace. Ideal for IT teams. Windows Autopilot simplifies the endpoint device lifecycle for everyone – from initial deployment to end of life. It's an easy approach to better endpoint management.

## SAVE TIME, SAVE COSTS

Every device needs to be set up with the right settings policies, applications and imaging, and maintained going forward. Windows Autopilot reduces the time it takes to deploy, manage and retire devices – delivering ready-to-go devices to your teams. With IT's time saved and uptime kept high, every person can stay productive on those more important tasks.



# 25 minutes

saved on the process of configuring devices<sup>1</sup>

## SUPPORT IT TEAMS

Powerful deployment capabilities, with little to no infrastructure to manage. The process is simple with one solution that handles device set up, pre-configuration, reset and repurpose, so it's quicker and easier than ever for IT teams to equip their modern workforce with endpoint devices.

## PROVIDE EXCEPTIONAL EXPERIENCES

Unbox, log in and go. No one wants to be held back by technology. Windows Autopilot provides your people with devices that can be ready to go straight from the box. This means devices can be sent to offices around the country, including the end user's home.

## STAY SECURE

Device restrictions with Windows Autopilot let you control a wide range of security settings, and the enrolment status page ensures devices are fully configured and compliant before the desktop can be accessed. So, when someone logs in for the first time, all policies will be up and running. And, you can configure powerful BitLocker encryption settings.

## BE CLOUD-FIRST

Move to the cloud at the pace that suits you. Endpoint devices deployed with Windows Autopilot can be connected to Azure Active Directory – giving your people secure access to applications to stay productive from anywhere.



# 2.6 hours

saved on application provisioning per application request<sup>1</sup>

# 2.5 hours

saved on security and customisation time per device<sup>1</sup>

# PRODUCTIVITY ALL ROUND

**It's the solution that streamlines device provisioning for organisations using Windows 10 – freeing up IT for strategic tasks that add value and empowering the remote workforce to be productive from anywhere.**

You can set up deployment profiles and application configurations to suit different people depending on their role and access rights, to name a just couple. And when the person using the device turns it on, Windows Autopilot configures it from the cloud in just a few steps.

And with Windows Autopilot for pre-provisioning, IT can pre-provision a fully configured and business-ready Windows 10 PC with Microsoft Intune, so that it's at a fully provisioned state even faster.

## HOW IT WORKS

Powerful deployment capabilities, with little to no infrastructure to manage. The process is simple with one solution that handles device set up, pre-configuration, reset and repurpose, so it's quicker and easier than ever for IT teams to equip their modern workforce with endpoint devices.

You know the benefits, now let's take a look at what happens behind the scenes and find out why this solution is so powerful.

- 1 Register devices:** new endpoint devices are automatically added to the Windows Autopilot deployment service
- 2 Create a profile:** customise set up and configuration by creating a profile to assign to your devices
- 3 Receive your device:** turn it on, connect to the internet, and the right apps and settings will be there, ready to go
- 4 Manage updates:** once deployed, it's easy to manage your Windows 10 devices from a central location with Microsoft Intune, Windows Update for Business or other similar tools
- 5 Reset and repurpose:** remove personal files, apps and settings to get the device back to its original settings, while maintaining its identity in Azure Active Directory – ready for the next person

## PAIR IT WITH...

### Surface devices.

Any Windows 10 device can benefit from Windows Autopilot, but Surface devices are purpose-built for zero-touch deployment and cloud-based management with Microsoft 365 capabilities.

Autopilot was designed for and initially tested on Surface devices. Today, every Surface device is equipped with Autopilot and optimised with a clean, bloat-free Windows 10 image to reduce app clutter. Microsoft also stores the device ID of every Surface in the cloud to enable device management.

And because every Surface ships with Office Professional Plus pre-installed, users benefit from a fast Autopilot experience and the licensed enterprise productivity software you need to start working straight away.

As the first Windows 10 device vendor to test and enable Autopilot in its products, Microsoft has led the way in building the partner ecosystem needed to deliver zero-touch deployments. These partners – including distributors, cloud solution providers and others – can provide the expertise to remove IT deployment barriers and get you up and running faster.

# A LOOK AT OUR AUTOPILOT PACKAGES

Our Softcat Windows Autopilot Implementation Service helps you to get started with Autopilot quickly. We will work with you to develop a proof of concept deployment and set you up for ongoing success with full handover documentation.

And for our CSP customers, which gives you the ability to choose a support service of products including Office 365, EMS and Azure, end-to-end deployment is even simpler.

## CHOOSE FROM OUR STANDARD...

- Azure Active Directory configuration
- Windows 10 enrolment policy
- Windows 10 compliance policies
- Windows BitLocker security
- Application packaging – up to 5 packages

## ...AND ADVANCED PACKAGES

As above, but with these additional offerings:

- Application packaging – up to 10 packages
- Hybrid Active Directory join
- Windows 10 security baselines
- Windows 10 update policies
- Microsoft Store for Business integration



## AND THERE'S MORE...

Our dedicated team can connect you with additional services that are bolted on to Windows Autopilot to enable an even easier deployment.

- We advise on the best services for your organisation, including white glove deployment to pre-provision a Windows 10 device
- We offer services such as bonded stock and asset tagging if you're not ready to receive your new devices yet
- Windows 10 is an essential element for Windows Autopilot – we help you get the best Windows 10 device for your organisation

# DEPLOYMENT, MADE SIMPLE WITH SOFTCAT

We know that staying on top of updates and device deployments for new starters can be a struggle, particularly in a remote workplace.

Our Windows Autopilot service supports the day-to-day task of imaging devices. From initial endpoint device purchase to final deployment, we're there to manage it for you so your team is free to invest their time in the projects that take your business further.

Our dedicated Microsoft team works closely with our logistics and DaaS teams to ensure all elements of the deployment puzzle piece together. It's seamless – for IT and for the devices' users.

Be supported by our in-house solution at every step in your deployment journey.

## YOUR JOURNEY: THREE STEPS TO EASY DEPLOYMENT

- 1 Discussion**  
We'll understand your current infrastructure, discover your requirements, discuss recommendations and outline baseline configuration.
- 2 Implementation**  
Configuration will be applied as specified – output is a pre-production proof of concept environment that can be transitioned to production following testing.
- 3 Handover**  
Here, we document what's been configured, how it's been configured and any additional information that might be useful to you.

## WORKING WITH SOFTCAT

Choosing us for simpler deployment means you get:

- Implementation by a Microsoft-certified consultant, on-site or remotely
- Deployment of a fully functioning and tested proof of concept
- Softcat and Microsoft best practices
- A handover and documentation so your teams can build on this foundation
- Standard and advanced packages

# GUIDING THE WAY TO A MODERN WORKPLACE

Time and flexibility are more valuable than ever before.  
Softcat's Windows Autopilot solution can help your organisation  
embrace remote working, without having to over-utilise IT resource.

Set your teams free to achieve big things.

## WANT TO FIND OUT MORE?

Please do chat to your Softcat Account Manager.

### Sources

<sup>1</sup> Microsoft

